

See Better + Save



Crystalens®
Don't just see. See better.



Florence Henderson,
Crystalens patient, 2009

FREQUENTLY ASKED QUESTIONS

Q: What does the rebate cover?

A: Each rebate covers up to: (i) \$250 or (ii) your out-of-pocket cost for the premium component of a Crystalens implant, whichever is less, for each Crystalens intraocular lens implanted in a qualified patient between November 1, 2010 and January 31, 2011. There is a two-rebate limit (one per eye, up to \$500 for both eyes) per qualified patient. A separate rebate form with supporting documentation is required for each eye.

This rebate does not cover any Medicare, Medicaid, other federal program, or insurance co-payment obligation in connection with your cataract surgery for which you are responsible and does not apply to any costs associated with basic cataract surgery.

Remember, only your doctor can determine whether Crystalens is right for you.

Q: What is the premium component of the Crystalens implant?

A: The premium component of the Crystalens implant refers to its refractive (i.e., vision-correcting) functionality. Because certain payors, such as Medicare, do not cover this premium component, patients who are insured by such payors may incur out-of-pocket costs to obtain the Crystalens implant. The rebate applies only to your cost of this premium component.

If you have questions about your bill, please contact your surgery center, hospital or physician's office.

Q: How do I qualify for the rebate?

A: To qualify for the rebate, you must: (1) have a Crystalens intraocular lens implanted between November 1, 2010 and January 31, 2011; (2) incur an out-of-pocket cost for the premium component of the Crystalens implant; (3) agree not to seek reimbursement for all or any part of the benefit received through this program; (4) agree to report receipt of the rebate to any private insurer that pays for, or reimburses you for, any portion of the Crystalens implant(s) received; and (5) complete, sign, and submit the required rebate form and supporting documentation, postmarked within 30 calendar days of the date of the surgery.

The rebate is valid for qualified cash-paying patients, privately insured patients, and Medicare and other federal health program beneficiaries.

This rebate program is good only in the United States of America. This program is void where prohibited by law, taxed, or restricted. Bausch & Lomb reserves the right to rescind, revoke, or amend this offer at any time without notice.

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Q: Why does it say “up to \$250” – what’s the catch?

A: There is no catch. We expect that most, if not all, of our patients will receive the full \$250 rebate. However, Bausch & Lomb cannot reimburse you more than you paid for the Crystalens out of your own pocket. If your private insurance reimbursed you for most of the full cost of the Crystalens, such that your out-of-pocket expense was less than \$250, then Bausch & Lomb will reimburse you only for your actual out-of-pocket costs. There is a place on the rebate form, next to your signature, for you to declare the amount that you are actually out-of-pocket in the event this is less than \$250.

Remember that this offer applies only to the premium component of the Crystalens. It does not cover any Medicare, Medicaid, other federal program, or insurance co-payment obligation in connection with your cataract surgery for which you are responsible and does not apply to any costs associated with basic cataract surgery.

Q: Who does not qualify for the rebate?

A: The rebate is not available for Massachusetts residents.

Q: Do I have to go to a specified physician, hospital or surgical center to qualify for the rebate?

A: No. This rebate is available regardless of a patient’s choice of physician, hospital, or surgical center.

Q: Who can I contact with questions regarding the rebate?

A: Please call 877-498-6413 if you have questions.

Q: What is a “proof of purchase”?

A: This is a receipt from your doctor, hospital, or surgery center that includes your date of surgery.

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Q: What is an "implant card"?

A: The implant card is a card about the size of a credit card that your doctor will provide after your surgery. It contains the serial number of the Crystalens that was implanted in your eye. A picture of the implant card is located on the rebate form.

Q: How will you use my personal information?

A: Bausch & Lomb will maintain your information in compliance with our Privacy Policy, which can be found, on our web site (www.bausch.com). See the "Privacy" link in the lower right-hand corner for complete details. Unless you choose to opt-out by checking the box on the rebate form, we may use your information to contact you in the future about Bausch & Lomb products and services.

Q: What if I have surgery on both eyes?

A: Only your doctor can tell you if Crystalens is right for you and the appropriate time for your surgery. Bausch & Lomb is offering the rebate for each eye, up to \$500 for both eyes, so long as each surgery is performed between November 1, 2010 and January 31, 2011. A separate rebate card with supporting documentation is required for each eye.